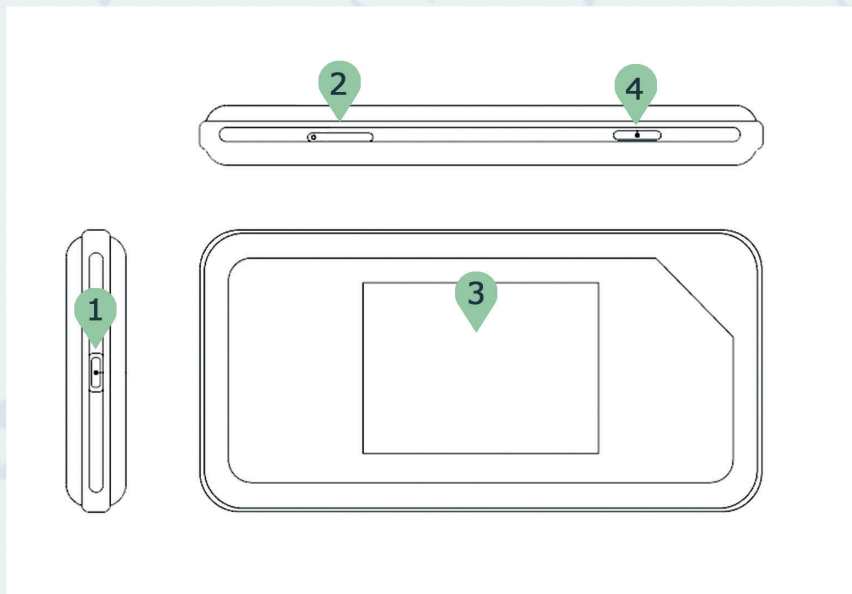# User's Manual

1 typeC port

2 SIM card slot

3 LCD touch screen

4 power button

※The information in this manual may vary depending on the software version.

1 **Data usage SSID**
You can check the data usage fee and the SSID and password required for connection.

2 **QR Code**
You can register your device and purchase a data plan from the QR code.

3 **Connections**
You can check the connected devices and able to block or delete them.

4 **SIM Card**
You can switch to SIM card data communication.

5 **Flow Protection**
You can reduce the use of data.

6 **Language**
You can switch display language.

7 **About**
You can check the device info and reset the device.

8 **Software Update**
You can check and update the software version.

9　Number of connected devices

10　Signal intensity

11　Battery balance

12　Network status/Data balance

13　Wifi Network Name(SSID) and password

1 HOW TO USE

1）About the account

Push the power button for 3 seconds.

*Operation may be slow immediately after turning on the power.It takes up to 10 minutes.

2 **Create an account**

1）Scan the QR code on the TripWiFi home screen with your smartphone and download the Trip WiFi app.

*Search "TripWiFi " in the app store if you cannot download it by scanning the QR code.

2）Open the app and register your phone number or email address.

3）If you register your phone number, enter the verification number you received in the SMS.

If you register your email address,click the link you received and activate your account.

*If you didn't receive any code or link

If you register your email address,check your trashbox or spam folder.

Check if you have enough email capacity to receive messages,too.

If you register your phone number, make sure you can receive junk messages.

If you are on an overseas roaming service, please make sure that you can receive SMS.

3 How to register the TripWifi device

1 ）Log in to the app and click "Bind Device".

2 ）Scan the QR code on the screen of your device with your smartphone.Your registration is complete!

*One account per device If you want to use two or more devices with one app account,

first disconnect the device you are using from the app account. Then log in to the app and click "bind device" to connect to another device.

After switching, don't forget to restart TripWifi.

If you want to use two or more devices at the same time, please log in to the app with an account that supports each Trip Wifi.

4 Restart the TripWifi device

1 ）After registering your device for the first time, you need to restart your device.

Press and hold the power button for 3 seconds to restart.

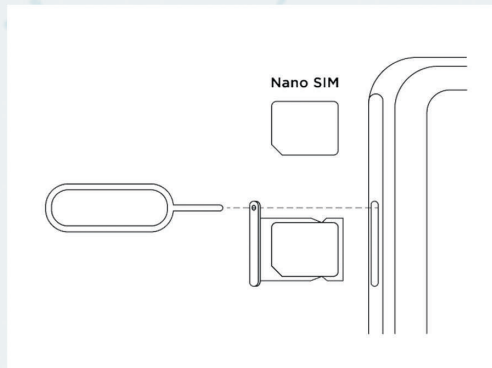**5** How to connect to the internet

1 ）Turn on the TripWifi device.

Turn on the Wi-Fi settings of the device you want to use the Internet, choose SSID "TripWifi_some numbers".

*The password is in the "Data usage SSID" of the TripWifi device.

6 About using SIM card

1）Only available for Nano SIM.

2）Open the SIM card tray with a needle and insert the card.

*Please delete the SIM PIN before inserting the SIM card.

Nano SIM

7 How to set APN

The setting method when using SIM card is as follows.

1）After inserting the SIM card, restart the TripWifi device.

2）Touch "SIM Card" on the screen of the TripWifi device and select "APN".

　　If you enter the name, APN, ID, PASS, etc., you can set the inserted SIM card.

*Scroll down and you can fill each items.

3）When the connection is completed, the APN setting is also completed.

1 About flat-rate data plan

You can purchase a flat-rate data plan for each country / region.

You can use TripWifi for the same price and travel around any country, when you move within the same plan and area.

The additionally purchased flat-rate data plan will be automatically connected to the network

when you start the TripWifi device in the country / region where you stay.

For example, if you purchase an American flat-rate data plan in Japan on July 1, you can't use this plan

while you are in Japan. After arriving in the United States on July 5, when you turn on your TripWifi device,

this American flat-rate data plan will automatically take effect. Flat-rate data plans can be used in order of purchase date.

If there are multiple data plans available, the previously purchased data plan will be used preferentially.

If the data plan before use is within 30 days from the purchase date, you can cancele the plan.

If you cancel your data plan, it will automatically be refunded to your Trip Wifi account's charge balance.

However, the data plan that can be canceled is limited to unused flat-rate plans.

2 Flat-rate data plan in Japan

Valid for 30 days		
1GB/ 500yen	3GB/980yen	7GB/1980yen

料金プラン　―PRICE PLAN―

③ Flat-rate data plan at overseas

vallid for 7days/1GB		
Asia	500yen	China,Hong Kong,South Korea,Taiwan,Indonesia,Vietnam,Malaysia
	700yen	Singapore,Macau,Thailand,Philippines,Cambodia,Laos
	1000yen	Myanmar,Pakistan,Sri Lanka,Kazakhstan,Israel,Bahrain,Saudi Arabia
Europe	1000yen	France,Italy,Spain,England,United Kingdom,Holland,Germany,Belgium,Switzerland Austria,Czech,Russia,Greece,Hungary,Poland,Denmark,Finland,Sweden Croatia,Ireland,Iceland,Turkey,Rumania,Lithuania,Estonia Latvia,Bulgaria,Cyprus,Slovakia,Slovenia,Ukraine,Vatican,Monaco Portugal,San Marino,Aran Islands
	1300yen	Norway,Serbia,Luxembourg,Liechtenstein
	1700yen	Malta,Albania

*China,South Korea and Hong Kong commonly used for transit are included in all plans.

料金プラン

―PRICE PLAN―

vallid for 7days/1GB		
America Latin America	1000yen	America,Hawaii,Guam,Saipan,Panama,Puerto Rico
	1200yen	Canada,Mexico,Colombia,Venezuela,Uruguay,Brazil,Argentine
	1900yen	Peru,Chili,Costa Rica,Bolivia,Ecuador
	2500yen	Dominican Republic,Guatemala,Nicaragua,El Salvador
Oceania	1100yen	Australia,New Zealand,Fiji
Africa	1000yen	Egypt,Kenya,Morocco,Western Sahara
	1200yen	South Africa,Ghana,Algeria,Zambia
	2500yen	Mauritius,Nigeria,Tunisia,Tanzania,Angola

*China,South Korea and Hong Kong commonly used for transit are included in all plans.

*Please refer https://tripwifi.jp/ and the app for the latest information.

*If you run out of all the data of your plan, you will not be able to connect to the Internet, so please purchase in advance.

As of June,2020

1 Reference information when saving data capacity

TripWiFi device provide internet connection service with WiFi.

Many smartphones such as Android and iPhone have a function to automatically update apps under the WiFi connection environment.

Therefore, while using TripWiFi device, there is a risk that a large amount of data will be used by automatically updating apps

on the Internet. TripWiFi has a "Flow protection ", which reduces the use of data by automatic update of all devices.

If you want to update the app, please turn off "Data saving setting".

2 Cautions

1) It is a normal phenomenon that TripWiFi has heat, so please use it as usual.

In this case, move the device to a dry and well-ventilated place and the heat of it will cool down naturally.

(European Union CE certification).

2) When charging before going to bed, shut down the device before charging. You can avoid running out of battery the next day.

3) Trip WiFi device includes a lithium battery. The battery capacity is 2700mAH, 10.26Wh. Please keep it properly on the plane

according to the regulations of each airline. Avoid impacts on navigation by turning off the device before boarding.

4) Trip WiFi can be used continuously for up to 10 hours, but there will be some differences depending on how much

the lithium battery is consumed. To save battery power, turn off the power when not in use.

5) Trip WiFi can connect up to 10 devices such as smartphones / tablets / computers.

We recommend connecting up to 5 units for proper performance.

6) Handle with care so that it will not be submerged. Also, if the device is damaged due to dropping, the product may malfunction.

1 When TripWiFi cannot connect to the network

１）Shut down the device and then restart it.

２）Check the battery level of the device. If the battery is low, charge it.

３）Signal intensities are weak at airports, forests, highways, harbors, underground, remote areas, remote islands, etc., so move to another location before restarting the device.

2 When connection is not possible even though WiFi signals are detected

１）Check if you can connect to the Wifi signals transmitted from Trip WiFi and if the password is entered correctly.

２）If the password is incorrect, enter the password again to connect.

*Please be assured that the password will not be locked even if you enter it incorrectly multiple times.

３）If you cannot connect after entering the password several times, restart your smartphone and Trip WiFi device.

3 When TripWiFi device cannot be shut down

Check the power button for damage, whendamaged, send it for repair.

If you cannot charge the battery even after charging it with the TripWiFi USB cable,there is a possibility of submersion, water leakage or internal failure.

4 In that case, please provide the following information.

If you cannot use the Internet even if you connect to the network,please contact the following inquires.

In that case,please provide the following information.

１）TripWiFi IMEI number or WIFI account name.

２） Location of Trip WiFi (country / region), surrounding environment (highway, island, mountainous area, etc.)

３）Trouble occurence time.

Be sure to turn power button on Trip WiFi . Support staff will collect log information and investigate the cause of the failure.

* At airports, mountainous areas, highways, harbors, underground, remote areas and remote islands, the signal is weak,

so it is not necessarily a malfunction.Please move to another location and restart Trip WiFi.

5 Contact Information

Gimitto, Inc.

HP : https://tripwifi.jp

E-mail:info@tripwifi.jp

International call:+8150-5358-5834　　　Domestic phone:050-5358-5834

Address: 2-3-8 Honmachi, Chuo-ku, Osaka-shi, Osaka 541-0053

Sanko Osaka Hommachi Building 5F

1 Engineering Standards

- LTEFDD:Band B1/2/3/4/5/7/8/9/12/13/17/18/19/20/26/28
- LTETDD:Band B34/38/39/40/41(120M)
- WCDMA:Band B1/2/4/5/8
- GSM:850/900/1800/1900MHz
- upstream speed:50Mbps
- downstream speed:150Mbps
- Wi-Fi protocol :IEEE802.11b/g/n
- Wi-Fi frequency :2.4GHz
- Display size:2.4inch
- NanoSIM
- Type-C port
- Battery Capacity:2700mAh (typical)/3.8
- Input/Output:DC5V-2A
- Size:126mmx64mmx13mm
- Weight:130g(net)

2 Bundled items & Attachments

TripWifi device,User's Manual,TypeC cable and PIN